



NEWS RELEASE

DEFENSE FINANCE AND ACCOUNTING SERVICE

1931 Jefferson Davis Highway, Crystal Mall 3
Arlington, Virginia 22240-5291

Press Release 03-38
August 5, 2003
For External Release

myPay goes "Double Platinum"

Ft. Meade M.P. two-millionth customer for DFAS online personal pay system

ARLINGTON, Va. (August 4) – myPay, the online personal pay system operated by the Defense Finance and Accounting Service, has surpassed the two-million mark in the number of customers using it.

SGT Jason Noble of the 241st Military Police Company, Ft. Meade, became the two-millionth individual to establish a customized PIN and use the system. He said signing up for myPay was simple and the system's features are very customer friendly. "I verified my leave balance in a matter of seconds," Noble said.

myPay lets active duty, National Guard and Reserve military members, civilian employees, and military retirees and annuitants take charge of their pay accounts online.

"At two million users and growing, myPay has been proven to be a valuable and easy-to-use tool for our customers," said Pat Shine, director of DFAS Military and Civilian Pay. "In the future, the system will become even more robust and user friendly."

myPay delivers powerful features

With myPay, customers can perform the following activities:

- View, print and save leave and earning statements
- View and print tax statements
- Change federal and state tax withholdings
- Update bank account and electronic funds transfer information
- Manage allotments
- Edit address information
- Purchase U.S. Savings Bonds
- Control Thrift Savings Plan enrollment (military only)
- View and print travel vouchers

(Features vary by Armed Service and status)

myPay is simple and secure

Available nearly 24/7, myPay means no waiting in lines or on the phone. Easy to use menus and clear confirmation messages give customers confidence that changes they request are made quickly and correctly.

Strong encryption and secure sockets layer technologies combined with user-unique access make myPay safe to use and protect personal information from unauthorized access.

About DFAS

The Defense Finance and Accounting Service is the world's largest finance and accounting operation. In fiscal 2002, DFAS paid 5.7 million people, processed more than 11.2 million contractor invoices, made 7.3 million travel payments and disbursed more than \$346.6 billion

while reducing overall costs to customers by \$144 million. For more about the Defense Finance and Accounting Service, please visit <http://www.dfas.mil>.

Related Links

<http://www.dfas.mil> -- The Defense Finance and Accounting Service

<https://mypay.dfas.mil> -- myPay